

Exciting and Rewarding Careers in Project Management

EU Services, a leading direct marketing production firm located in Rockville, Maryland, is seeking customer service representatives who desire a competitive salary, a position with a successful 39 year old organization, and a pivotal role in the company's success.

The Industry Challenge

Successful candidates have demonstrated that they have excellent communication skills and are warm, welcoming and friendly. These candidates will have the capacity to be very productive, working both independently and in a team environment. They have a natural curiosity, are solution-oriented and are drawn to challenging situations.

The EU Services Advantage

We provide superior training and support, which enables highly motivated and talented candidates to build successful careers in a dynamic industry. We have a record of training successful customer service representatives in project management with no prior industry experience.

With EU Services, you'll benefit from:

- The stability and security of a company that has been nationally recognized as "Best Managed" and "Best Workplace" by the printing industry
- A competitive starting salary with excellent growth opportunities
- Exceptional training and company resources
- Superior benefits including vacation, 401(k) Plan, Profit Sharing, Health Insurance, Dental Insurance, Flexible Spending Accounts, Life Insurance, Tuition Assistance, and Long-Term Disability
- An excellent work environment with a widely diverse team where everyone considers EU Services a family, not just a company

Call Mitu Raphael in Human Resources at 301.795.6323 or visit www.euservices.com for more information about a career in customer service with a world class company.



Your Single Source for Direct Marketing Production

Customer Service Vision, Mission and Core Values

Vision

To be the most knowledgeable, progressive and professional service department in the industry

We accomplish this by:

- Offering professional growth and financial opportunity
- Hiring the most talented, qualified people
- Having world class training
- Providing superior resources and support
- Having unparalleled TEAM unity (Customer Service, Sales, Marketing)

Mission

To consistently meet or exceed new customer expectations while maintaining and improving relationships with existing customers

We accomplish this by:

- Providing cutting edge solutions for their business growth and success
- Continually working to further develop and nurture customer relationships
- Understanding changes in our industry

Core Values

Hard Work

Going the extra mile to help meet the customer's expectations

Integrity

Willing to step up and do what is right

Customer Advocate

Acting in the interest of the customer as their true representative

Civility

Behaving in a polite and courteous manner

Diplomacy

Demonstrating a desire to smoothly handle difficult situations

Humor

Embracing the humor in the every day occurrences of our work environment

Positive Attitude

Behaving in an upbeat manner and putting the good of the team before our personal interests